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Planned Parenthood of Northern New England to Close St. Johnsbury, Vermont Health Center

Colchester, VT -- Planned Parenthood of Northern New England (PPNNE) announced today that it will permanently close its St. Johnsbury, Vermont health center on June 3rd, 2025.

Over the past five years, PPNNE has faced numerous operational challenges in providing reproductive and sexual health care services in St. Johnsbury. In addition, devastating flooding, as well as inadequate reimbursement rates for services provided have made it increasingly difficult to sustain essential care for the community.

"This was a very difficult decision", said Nicole Clegg, President and CEO of PPNNE. "Providing high quality, dependable care to our patients is at the heart of PPNNE's mission. PPNNE attempted many different investments and organizational changes to tackle the complexities of delivering care in St. Johnsbury, but the challenges persisted."

"We find ourselves in a pivotal moment," Clegg continued. "This is a challenging time for PPNNE as we have been operating with a deficit budget and experiencing serious financial hardship in recent years. Health care costs have drastically increased while

reimbursements from insurance companies for sexual and reproductive health care services have remained low and do not cover our costs to provide care."

St. Johnsbury patients can choose to remain with PPNNE by receiving their services remotely through PPNNE's telehealth program or in-person at their Barre, Burlington, or Williston health centers. Additionally, PPNNE can refer patients to other local health care providers. No staff will be laid off as a result of this closure.
www.ppnne.org

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Planned Parenthood of Northern New England (PPNNE) *is the largest provider of reproductive and sexual health care across the State of Vermont. We serve Vermont residents through 6 health centers in Rutland, Brattleboro, Barre, Burlington, Williston, and White River Junction. Last year we saw more than 16,000 patients at these sites. PPNNE was named a 2021 Guardian of Excellence Award® winner by Press Ganey, the national leader in health care consumer and workforce engagement. Press Ganey recognizes PPNNE as a top-performing health care organization, achieving the 95th percentile or above for performance in patient experience, out of more than 20,000 medical practices.*