

Regional Hospital
Citrus Park FSER Patient

When patients present to our Emergency Room, including our freestanding ER, board-certified physicians examine and address their medical needs. The amount patients pay out of pocket for their emergency room care is based upon their insurance. While high deductible plans may be attractive because they have lower monthly premiums, they put greater financial responsibility on the patient or patient's family when it's time to use their insurance. We understand the burden this places on some patients, which is why we offer protections to those with no insurance or to those who are underinsured. In this case, a patient covered by a high deductible plan received emergency services and the family was later billed according to the insurance coverage. Because it was a high deductible plan, ER services billed at \$2,085.25 were applied to the deductible, putting all of the financial burden on the patient's family, per the insurance plan.